



# GENERAL POLICE ORDER CLEVELAND DIVISION OF POLICE



EFFECTIVE DATE: June 12, 2006	REVISED DATE: June 9, 2006	NO. PAGES: 1 of 2	NUMBER: 3.2.15
SUBJECT: <p style="text-align: center;">REPORTING QUALITY OF LIFE MATTERS AND HAZARDS</p>			
ASSOCIATED MANUAL:		RELATED ORDERS:	
CHIEF OF POLICE: <p style="text-align: center;"><i>Timothy Hennesy, Acting Chief</i></p>			

**PURPOSE:** To facilitate addressing matters affecting quality of life that are not an immediate threat to people or property and hazards which need repairs.

**POLICY:** Cleveland Division of Police personnel shall report observed or suspected quality of life matters and observed or suspected hazards that may pose a danger to the public which exist within the City of Cleveland.

**PROCEDURES:**

**I. QUALITY OF LIFE MATTERS.** Members becoming aware of matters that negatively impact the quality of life of City of Cleveland residents, but do not require immediate attention, shall report the matter to the dispatcher of the Communication Control Section (CCS). The dispatcher shall note the nature and location of the service required on the Pro-Active Inspections/Referrals Form (Addendum). CCS shall fax the form to Public Service (664-2198) within 24 hours of receiving the information. Quality of life matters include, but are not limited to:

- A. Street lamp outages.
- B. Dumping/accumulated litter/garbage on public or private property.
- C. Damaged/missing city property (guardrails, hydrants, utility poles) that is non-hazardous.
- D. Faded street surface marking (crosswalks, lane lines) that are non-hazardous.
- E. Nuisance matters (graffiti).
- F. Non-hazardous street/sidewalk conditions.
- G. Vandalized vacant structures.

**II. HAZARDS.**

- A. Members becoming aware of immediate hazards shall:
  - 1. Report the hazard to the dispatcher of the Communications Control Section (CCS) who shall contact the appropriate department/agency. Specify if barricades or lanterns are required.
  - 2. Remain at the scene until service division personnel arrive.

PAGE: 2 of 2	SUBJECT: REPORTING QUALITY OF LIFE AND HAZARDS MATTERS	GPO NUMBER: 3.2.15
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3. Assist the responsible agency until police assistance is no longer required.
- B. Examples of hazardous conditions that may pose an immediate threat to persons or property include malfunctioning or missing traffic devices, potholes, icy/blocked roadways, street/building collapse, water main breaks, downed wires/trees and displaced/missing street plates and manhole covers.