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VISION

AGE-FRIENDLY CLEVELAND

Cleveland seeks to become so age-friendly that current older residents desire to remain, former residents wish to return to the City, and the City can recruit additional older residents based on the age friendly aspects of Cleveland and its neighborhoods.

AGE-FRIENDLY CLEVELAND

The City of Cleveland is participating in the World Health Organization's Global Network of Age-Friendly Cities and AARP's Network of Age-Friendly Communities. If you would like to learn more about this initiative and our community strategies, please call 216-664-2833 or visit www.city.cleveland.oh.us/agefriendlycle

MISSION

CLEVELAND DEPARTMENT OF AGING

The Department of Aging is committed to ensuring Cleveland is an age-friendly community by enhancing the quality of life for Cleveland seniors and adults with disabilities through advocacy, planning, service coordination, and the delivery of needed services.

CITY OF CLEVELAND
Mayor Frank G. Jackson

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Cleveland Department of Aging
PROGRAMS AND SERVICES HERE TO HELP

CITY OF CLEVELAND
Mayor Frank G. Jackson

SOCIAL SERVICES

AGING AND DISABILITY RESOURCE CENTER

The Cleveland Department of Aging is an Aging and Disability Resource Center (ADRC), a partner of the Aging and Disability Resource Network coordinated by the Western Reserve Area Agency on Aging. The Cleveland ADRC provides the following services for adults 60 years of age and older and adults with disabilities:

- Information and Assistance – Current and unbiased information on services that support independence and link older adults and adults with disabilities, caregivers and family members to organizations that can help.
- Benefits Assistance – Hands on assistance in determining eligibility and enrolling in benefit programs to help meet financial and health needs including HEAP and Medicare Savings.
- Economic Security – Economic case management and core services, provided by a specialized team of agencies, to improve one's economic situation.
- Options Counseling – Guidance for older adults, adults with disabilities, family members, caregivers and/or significant others in making decisions about long term support options.

HOMELESSNESS PREVENTION

Case management to help older persons and adults with disabilities (50 years of age and older), who are at risk of homelessness, to maintain housing.

SUPPORTIVE SERVICES

Assessing the needs of older adults and adults with disabilities and assisting them in accessing available services which may include but are not limited to: assisting with utilities that have been or are about to be disconnected, help accessing food, housing, homemaker and personal care services, chore services, and home repair and maintenance services.

SENIOR TRANSPORTATION

Transportation for adults 60 years of age and older for medical appointments and errands like shopping, going to the bank and post office etc. Provided by the Senior Transportation Connection.

HOME REPAIR AND MAINTENANCE

SENIOR INITIATIVE

Senior Initiative provides Cleveland's older adults and adults with disabilities assistance to help them avoid becoming victims of scam contractors and avoid citations for housing violations. This initiative is a cooperative effort between the Departments of Aging, Building and Housing, Community Development, Public Health and Law.

SENIOR HOMEOWNER ASSISTANCE PROGRAM (SHAP)

This program provides grants to low-income seniors and adults with disabilities who own and reside in homes needing critical health, safety or maintenance repairs. Typical repairs include: roof replacement, major electrical work, major plumbing work, repair or replacing the front and/or back steps, porch repairs and the installation of ramps.

CHORE

Chore workers provide home maintenance tasks, which may include: general house cleaning, lawn mowing, snow removal, leaf raking, simple home repairs and installation of smoke detectors.

CLEVELAND TREE ASSISTANCE PROGRAM

The Cleveland Department of Aging in partnership with the Departments of Community Development and Public Works provides help to seniors and adults with disabilities, with limited income, for hazardous tree and branch removal on their personal property.

BED BUG ASSISTANCE PROGRAM

The Cleveland Department of Aging has a program to help seniors and adults with disabilities with the extermination of bed bugs in their homes. The program is for those who own and live in the house to be treated and meet the income guidelines.

SAFETY AND HEALTH

SENIOR POWER

Senior Power, a collaborative program of the Departments of Public Safety and Aging, is designed to increase knowledge and awareness in the areas of crime prevention, fire and fall prevention, emergency services and programs for older adults.

CLEVELAND CARE CALLS

An automated telephone reassurance system to check on the older adult's well being. If the senior does not respond to his/her call, the system will make several additional attempts. In the event the senior or his/her designated contact cannot be reached, the Department of Public Safety may be asked to make a wellness check on the individual in question.

SENIOR GUEST HOUSE

Located on the campus of Fairhill Partners, this home-like setting for persons 60 years of age and older provides a safe environment for older adults in residential crises or unsafe living conditions. This is a collaborative project of the Cleveland Department of Aging and Fairhill Partners.

EVIDENCED BASED HEALTH CLASSES

The Department of Aging staff provide evidence based health programs on falls prevention, managing chronic diseases, increasing activity levels and more. Call 216.664.4383 to find the next class in your neighborhood.

Call **216.664.2833** or visit **www.cleveland-oh.gov/aging** for further details on these Department of Aging programs.

SPECIAL EVENTS

CLEVELAND SENIOR DAY

Cleveland Senior Day is a citywide celebration of our older citizens with a resource fair, entertainment, lunch and recognition of outstanding seniors.

CLEVELAND SENIOR WALK

The Cleveland Department of Aging sponsors the Cleveland Senior Walk in partnership with the Department of Public Health, the Western Reserve Area Agency on Aging, the YMCA and MetroHealth. The purpose of the walk is to promote exercise, good nutrition and healthy life styles for older adults.

DISABILITY AWARENESS DAY

The Cleveland Department of Aging, in collaboration with other departments and agencies, celebrates disability awareness with programs highlighting inclusion and accessibility.

OUTREACH ACTIVITIES

Department staff attend community meetings, resource fairs, health fairs and festivals to present and to distribute literature about programs and services available for older adults and adults with disabilities.

CELL PHONE RECYCLING

The Cleveland Department of Aging is participating in a program of the National Council on Aging and Cellular Recycler to collect old cell phones which are sold and the proceeds support programs. This initiative is good for older adults and is good for the environment.