

# Cleveland Home Repair Resource Guide

*A guide to home repair programs  
available to Cleveland residents*



Compiled by:  
City of Cleveland  
Department of Aging  
216-664-2833  
[www.city.cleveland.oh.us](http://www.city.cleveland.oh.us)



CITY OF CLEVELAND  
Department of Aging



This guide was created by the staff of the Cleveland Department of Aging in March 2019 as a resource for Cleveland homeowners seeking information about loans, grants, and agencies providing home repair resources.

If information was omitted or is incorrect, please contact the Director of the Cleveland Department of Aging at 216-664-2833.

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# CLEVELAND HOME REPAIR RESOURCE GUIDE

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# NEIGHBORHOOD HOUSING SERVICES OF GREATER CLEVELAND

NHS of Greater Cleveland can assist you with job specifications, cost estimates, contractor selection, and oversight of your project. NHS of Greater Cleveland provides a mortgage product that is affordable and accessible to many of those who may not be able to access conventional lending products.



Contact Neighborhood Housing  
Services of Greater Cleveland at  
216.458.HOME (4663) x 2330  
<https://www.nhscleveland.org>  
5700 Broadway Ave.  
Cleveland, OH 44127



# HEBREW FREE LOAN ASSOCIATION OF NORTHEAST OHIO

HFLA lends money interest-free to responsible individuals in need. Maximum loan amount is \$10,000. Applicants must have verifiable income that will allow them to repay the loan and have one or more suitable guarantors for the loan. If the loan is for home repairs, work must be done by an insured and bonded contractor, and estimates must be turned in with application.

Contact Hebrew Free Loan  
Association of Northeast Ohio at  
216.378.9042

<https://www.interestfree.org>

23300 Chagrin Blvd. #204  
Beachwood, OH 44122



# HERITAGE HOME PROGRAM

The Heritage Home Program offers a low-interest, fixed-rate, equity-based loan for maintaining and improving their older homes. Interest rates can go up to 2% in Cleveland. Homes must be 50 years old or older and located in a participating community. Interior and exterior projects qualify. No income limits apply.

Contact Heritage Home Program at  
216.426.3116

<http://www.heritagehomeprogram.org>

3751 Prospect Ave. E #2  
Cleveland, OH 44115



# COMMUNITY HOUSING SOLUTIONS

Community Housing Solutions assists low and moderate income seniors maintain safe and decent housing. Applicant must be homeowner and at least 60 years old, own their home for at least one year, meet income guidelines, and be current on property taxes or in a payment plan.



Contact Community Housing  
Solutions at 216.651.0077  
1967 W 45th St,  
Cleveland, OH 44102



# HOME WEATHERIZATION AND HOUSEWARMING ASSISTANCE

No cost weatherization programs designed to assist with the energy efficiency of rental or owner occupied income eligible dwellings.

Services may include furnace repair/replacement, hot water tank repair/replacement, insulation, refrigerator and/or freezer replacement, light bulbs and electrical repairs/updates.

Contact CHN Housing Partners at  
216.574.7100

<https://chnhousingpartners.org>

2999 Payne Ave.  
Cleveland, OH 44114



## PLUMBING/SEWER REPAIR

Minor plumbing repairs, water leaks, hot water tank replacement, main water line repair, and clearing of blockage or replacement of main sewer line. Programming is available to homeowners and renters. Applicants must meet income guidelines.



Contact CHN Housing Partners at  
216.574.7100

<https://chnhousingpartners.org>  
2999 Payne Ave. Cleveland, OH 44114



# SAFE AT HOME/HANDYMAN PROGRAM

Applicants must own their home, be current on property taxes or be on a payment plan, have homeowner's insurance, and meet income requirements. Program provides minor home repairs to address safety and accessibility issues, such as: storm doors, door knobs and deadbolts, grab bars, handrails, smoke and CO detectors, minor bathroom modifications, etc.

Contact Rebuilding Together NEO,  
Cleveland Area Programs at  
216.800.8556

<http://www.rebuildingtogetherneo.org>

9100 Bank Street, Unit B,  
Valley View, OH 44125



# CUYAHOGA COUNTY HOUSING ENHANCEMENT LOAN PROGRAM

Applicants must be current on property taxes or on a payment plan. The property value must be \$250,000 or below. Participating banks are Key Bank and Huntington. Applications for the program can be obtained at any of these branches.



Contact Cuyahoga County  
at 216.443.7260  
<https://cuyahogacounty.us>  
2079 E. 9th St.  
Cleveland, OH 44115



# CUYAHOGA COUNTY VETERANS SERVICES COMMISSION

Provides temporary and emergency financial assistance to eligible veterans, their dependents, and surviving spouses. Applicants must demonstrate financial need. Financial assistance is provided for mortgage, rent, security deposit, and other needs on a case by case basis.

Contact Cuyahoga County Veterans  
Service Commission at 216.698.2600

<http://cuyahogavets.org/services>

1849 Prospect Ave E #150  
Cleveland, OH 44115



# SENIOR HOMEOWNER ASSISTANCE PROGRAM/AGE-FRIENDLY HOME INVESTMENT PROGRAM

SHAP and AFHIP provide grants to income qualified Cleveland residents 60 years old or older, and disabled adults who reside in and own single or two family homes in need of critical health, safety, and maintenance repairs. Typical repairs include roof, porch, ramp installation, major plumbing and electrical repairs. Only one repair can be addressed.

Contact Department of Aging at  
216.664.2833

[www.clevelandohio.gov/aging](http://www.clevelandohio.gov/aging)

75 Erieview Plaza, 2nd floor  
Cleveland, OH 44114



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# REPAIR-A-HOME

This program helps homeowners repair Cleveland homes by offering low-interest loans ranging from 0%-3%, determined by total household income. These loans are only for code related repairs, mechanical repairs, or health and safety repairs. A photo ID, proof of address (copy of mortgage, insurance, utility bill, etc.) and proof of income are required.

Contact Division of Neighborhood  
Services at 216.664.2045

[www.clevelandohio.gov](http://www.clevelandohio.gov)

601 Lakeside Ave., Room 302  
Cleveland, OH 44114



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# LEAD HAZARD CONTROL PROGRAM

This program provides assistance to control lead-based paint hazards. Residents living in older homes with children under the age of six years of age or younger and whose incomes are within program guidelines may participate.

Contact Division of Neighborhood  
Services at 216.664.2045

[www.clevelandohio.gov](http://www.clevelandohio.gov)

601 Lakeside Ave., Room 302  
Cleveland, OH 44114



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## CLEVELAND TREE ASSISTANCE PROGRAM FOR SENIORS

Applicants must be a low income senior homeowner or an adult 18-59 receiving a disability payment. Must reside in and own a single or two family home. The tree of concern must be on personal property or touching personal property from a neighboring property. Applicant must be current on property taxes or in a payment plan.

## BED BUG ASSISTANCE PROGRAM

This program to helps seniors and adults with disabilities, on a limited income, with the extermination of bed bugs in their home. Applicants must meet income guidelines, be 60 years of age or older or an adult, 18-59 years old, receiving a disability payment, and own and live in the unit to be treated.

Contact Department of Aging at  
216.664.2833

[www.clevelandohio.gov/aging](http://www.clevelandohio.gov/aging)  
75 Erieview Plaza, 2nd floor  
Cleveland, OH 44114

# CLEVELAND 50/50 SIDEWALK RESIDENTIAL REPLACEMENT PROGRAM

Repair/ replacement of unsafe sidewalks through a partnership between the City of Cleveland and its residents where each party pays 50% of the cost. Eligible repairs include sidewalks, driveway aprons, curbs at the end of driveways.

Contact Division of Engineering and  
Construction Bureau of Sidewalks at  
216.664.2232

[www.clevelandohio.gov](http://www.clevelandohio.gov)

601 Lakeside Ave., Room 518

Cleveland, OH 44114



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# CUYAHOGA COUNTY FORECLOSURE PREVENTION PROGRAM

Certified housing counselors are available to assist at-risk Cuyahoga County homeowners in avoiding mortgage or property tax foreclosures. Services are free of charge and available in-person or over the phone.

Contact Neighborhood Housing  
Services at 216.458.4663

<https://www.nhscleveland.org/save-my-home/>

5700 Broadway Ave, Cleveland, OH 44127

CHN Housing Partners at 216.574.7100

<https://chnhousingpartners.org/housing-and-community-services/avoid-foreclosure-eviction/>

2999 Payne Ave., Cleveland, OH 44114



# GREATER CLEVELAND HABITAT FOR HUMANITY

The ReStore is one of the largest reuse and recycle centers in Cuyahoga County. Consumers and builders alike come to browse the aisles for new and gently used building supplies, tools, furniture, appliances and much more. The ReStores are a great resource for anyone working their homes, and they provide residents with affordable options to make repairs or renovations.

Contact Greater Cleveland Habitat for  
Humanity at 216.429.1299

<https://clevelandhabitat.org/>

2110 W 110th St.  
Cleveland, OH 44102



## UNITED WAY 211 HELP CENTER

United Way 211 provides accurate and timely assessment, information and service navigation to help people understand their options, resolve problems and improve their lives. 211's community resource database is a curated and continuously updated library of over 18,000 government, health and social service programs. It includes information about who is eligible for services, any required I.D. or documents, details about any fees, and a description of the steps someone must take to receive help.

Dial 211 for service

### INFORMATION AND ASSISTANCE

Helps older adults (60+), persons with disabilities, caregivers, professionals and family members locate services and resources. Clients are provided with current and unbiased information on services that support independence and link them to organization that can help. Referrals including nutrition, employment assistance, hearing services, dental care, recreation, health care, durable medical equipment and more.

Department of Aging at 216.664.4383

# WHEN DO I NEED A PERMIT?

The City of Cleveland requires permits for garages, sheds, decks, swimming pools, fences, roofs, windows, doors, and step/porch replacement. Permits are also required for all new construction, additions, and alterations. Alterations include replacing windows, doors, steps, porches and roofs. Always confirm your contractor is registered with the City of Cleveland.

Contact Department of Building and  
Housing at 216.664.2282

[www.clevelandohio.gov](http://www.clevelandohio.gov)  
601 Lakeside Ave.  
Cleveland, OH 44114



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# COMMUNITY DEVELOPMENT CORPORATION CONTACT INFORMATION

Have additional questions about neighborhood specific programming? Please contact your corresponding Community Development Corporation for further assistance.

Bellaire Puritas Dev. Corp.	(216) 671-2710
Buckeye Shaker Square Dev. Corp.	(216) 491-8450
Burten, Bell, Carr Dev. Corp.	(216) 341-1455
Detroit-Shoreway Com. Dev. Org.	(216) 961-4242
Downtown Cleveland Alliance	(216) 736-7799
Fairfax Renaissance Dev. Corp.	(216) 361-8400
Famicos Foundation	(216) 791-6476
Flats Forward	(216) 736-7799
Greater Collinwood Dev. Corp.	(216) 383-9772
Harvard Community Services Center	(216) 991-8585
Historic Gateway Neighborhood Corp.	(216) 771-1994
Historic Warehouse District	(216) 344-3937
Kamm's Corners Dev. Corp.	(216) 252-6559
Little Italy Redev. Corp.	(216) 791-4907
Metro West Dev. Corp.	(216) 961-9073
Midtown Cleveland, Inc.	(216) 391-5080
Mt. Pleasant NOW Dev. Corp.	(216) 346-9251
Ohio City Near W. Dev. Corp.	(216) 781-3222
Old Brooklyn CDC	(216) 459-1000
Shaker Square Area Dev. Corp.	(216) 421-2100
Slavic Village Dev.	(216) 429-1182
St. Clair Superior Dev. Corp.	(216) 881-0644
The Campus District	(216) 815-0250
Tremont West Dev. Corp.	(216) 575-0920
Union Miles Dev. Corp.	(216) 341-0757
University Circle, Inc.	(216) 791-3900
Westtown Com. Dev. Corp.	(216) 941-9262





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## **CITY OF CLEVELAND MISSION STATEMENT**

We are committed to improving the quality of life in the City of Cleveland by strengthening our neighborhoods, delivering superior services, embracing the diversity of our citizens, and making Cleveland a desirable, safe city in which to live, work, raise a family, shop, study, play, grow old and do business.

## **DEPARTMENT OF AGING VISION STATEMENT**

Cleveland seeks to be so age friendly that current older residents desire to remain, former residents wish to return to the city and the City can recruit additional older residents based on the elder friendly aspects of Cleveland and its neighborhoods.

The City of Cleveland  
Department of Aging  
75 Erieview Plaza, Room 201  
Cleveland, OH 44114  
216.664.2833

[Aging@city.cleveland.oh.us](mailto:Aging@city.cleveland.oh.us)  
[www.clevelandohio.gov/aging](http://www.clevelandohio.gov/aging)

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Twitter at [@cityofcleveland](https://twitter.com/cityofcleveland) or  
Facebook at [www.facebook.com/cityofcleveland](http://www.facebook.com/cityofcleveland).  
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eNewsletter at <http://bit.ly/CLENews>