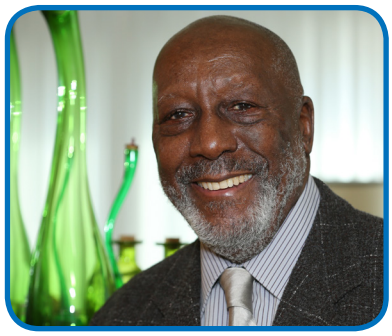
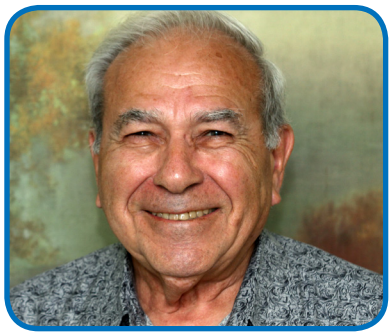
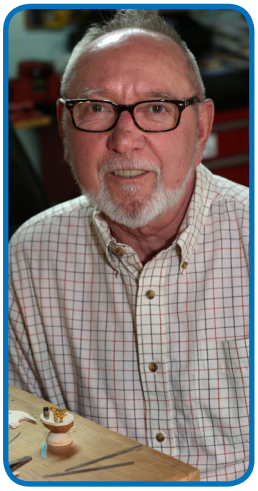






Cleveland CARE CALLS

FOR CLEVELAND SENIOR CITIZENS 60 YEARS OF AGE AND OLDER OR ADULTS 18-59 WITH A DISABILITY

Cleveland Care Calls is an automated telephone reassurance system being offered to Cleveland Seniors 60 and over or adults 18-59 with a disability by the **Department of Aging and Public Safety.** Through this computerized system, the individual receives a call, on the days they request, Monday through Friday, to check on their well-being.

They can select a time to receive the call between **7 A.M. - 11 A.M.** If the individual does not respond to his/her call:

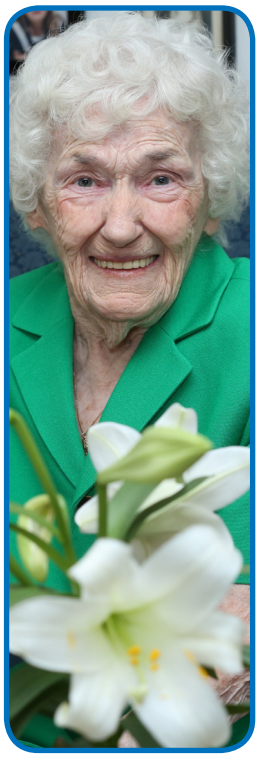
- System will make several additional attempts in a thirty (30) minute period.
- If no response within the thirty minute period, the Department of Aging will then contact any person that the senior has designated as an emergency contact.
- If the individual or any of his/her contacts cannot be reached, the Department of Public Safety may be asked to make a home check on the individual in question.

To participate in the **Cleveland Care Calls Program** an application must be completed.

Please tell your older neighbors and friends, especially those who are homebound, about this service.

For further information, please contact the **Cleveland Care Calls** Project Director at **216-664-6316 or 216-664-2833.**

CITY OF CLEVELAND
Mayor Frank G. Jackson

AGE-FRIENDLY CLEVELAND

CITY OF CLEVELAND
Department of Aging