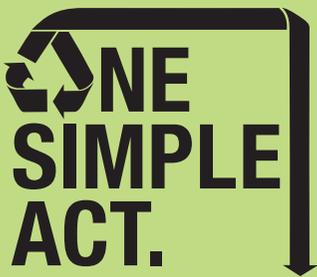




CITY OF CLEVELAND
Mayor Frank G. Jackson

Automated Waste Collection & Curbside Recycling Service Guide 2015



Keep this
IMPORTANT INFORMATION

www.cleveland-oh.gov
www.OneSimpleActCleveland.com

Department of Public Works
Division of Waste Collection
(216) 664-3717

2015



CITY OF CLEVELAND
Mayor Frank G. Jackson

Department of Public Works Division of Waste Collection Holiday Waste Pick-up Schedule

Please note: Beginning April 2015, Bulk Pick-up will be the second week of the month only.

B = BULK WEEK (3 items only)

H One day delayed collection

H Holiday with regular pickup

APRIL

S	M	T	W	T	F	S
			1	2	H	4
B 5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

April 3 Good Friday
No delay in collection

MAY

S	M	T	W	T	F	S
					1	2
B 3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	H	26	27	28	29	30
31						

May 25 Memorial Day
1 day delay all week

JUNE

S	M	T	W	T	F	S
	1	2	3	4	5	6
B 7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

JULY

S	M	T	W	T	F	S
			1	2	3	H
B 5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

July 4 Independence Day
No change in collection

AUGUST

S	M	T	W	T	F	S
						1
B 2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

SEPTEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
B 6	H	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Sept. 7 Labor Day
1 day delay all week

OCTOBER

S	M	T	W	T	F	S
				1	2	3
B 4	5	6	7	8	9	10
11	H	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

Oct. 12 Columbus Day
No delay in collection

NOVEMBER

S	M	T	W	T	F	S
1	2	3	4	5	6	7
B 8	9	10	H	12	13	14
15	16	17	18	19	20	21
22	23	24	25	H	27	28
29	30					

Nov. 11 Veterans Day - No delay in collection
Nov. 26 Thanksgiving Day
Thursday collection on Friday
Friday collection on Saturday

DECEMBER

S	M	T	W	T	F	S
		1	2	3	4	5
B 6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	H	26
27	28	29	30	31		

Dec. 25 Christmas Holiday
Friday collection on Saturday



5600 Carnegie or 3727 Ridge Road, 9 a.m. to 3 p.m.

DO NOT leave computers, tires, trees, hazardous waste, or other debris at the drop off boxes.

These items must be taken to the service garages on the designated round up dates.

No Businesses

THESE ARE YOUR NEW DIVISION OF WASTE COLLECTION SET OUT GUIDELINES

AUTOMATED CARTS – WEEKLY RECYCLING AND WASTE

- Please contain all waste in the carts provided by the city:
- Use blue cart for **ALL** recyclables (glass, metal, plastic, paper and cardboard)
- **Place items loose in the cart (no plastic bags!)**
- **NO** recyclables should be placed outside of the blue cart.
- Use black/gray cart for household trash and yardwaste.
- **NO** trash should be placed outside of the black/graycart.
- Place carts out no earlier than noon the day before your regular pick up day. Remove carts by noon the following day.
If possible, use off street parking on your collection day.

EFFECTIVE IMMEDIATELY: BULK ITEMS/TIRE DISPOSAL – 2ND WEEK OF EACH MONTH ONLY

- **You may set out a limit of 3 bulk items.**
- Such as appliances, tables and chairs, mattresses and box springs, couches, furniture, etc.
- Plus up to 4 tires
- If you need to set out bulk items other than the 2nd week of the month, you **must** call (216) 664-3711 to schedule.

YARD WASTE – WEEKLY DISPOSAL

- Branches and wood must be cut and bundled.
(Each bundle cannot exceed 3 ft. in length and 2 ft. in diameter.)
- All leaves and grass clippings must be contained, up to 20 bags per week.
- We encourage you to compost at home! Visit us online for the compost clinic schedule.

Proper Set Out*



All waste/garbage in carts
Bulk items separated
Yard waste bundled

*As shown, 2nd week of month (tires/bulk)

Improper Set Out



Excess waste outside of cart
Use of improper waste containers

For more information on set out services for large volumes or to purchase additional carts, call us at (216) 664-3711.

IMPORTANT:

**ALL RECYCLABLES AND TRASH MUST BE IN THE CARTS.
BULK ITEM COLLECTION NOW 2ND WEEK OF THE MONTH ONLY.**



CITY OF CLEVELAND
Mayor Frank G. Jackson

RECYCLING IS ONE SIMPLE ACT YOU CAN DO TODAY

CONVENIENCE - CLEANLINESS - COMMUNITY

Now that your carts have arrived, we are here to guide you through the process. Residents either received the 95 gallon black and 65 gallon blue carts or requested the smaller sized 48 gallon black and blue carts. All carts have a serial number unique to each address and bear the City of Cleveland logo.

Please record your cart number here. Waste cart: _____

Recycle cart: _____

Benefits of Service

For Residents...

- Convenient and easy curbside recycling
- No carrying/lifting heavy trash
- Sturdy wheeled carts are easy to maneuver
- Capacity of carts is equal to three or four trash cans or bags
- Carts keep rodents and pets out of waste
- Cleaner, healthier neighborhoods

For the City of Cleveland...

- Improved collection efficiency, reduction in waste disposal cost and increased revenues
- Reduced employee injuries
- Increased productivity
- Cleaner curbs, less litter and healthier neighborhoods
- Increased participation in recycling



RECYCLING. IT'S



WHAT'S RECYCLABLE



– **METAL FOOD & BEVERAGE CANS**
Empty aluminum & steel cans

– **PAPER**
Newspapers, magazines, catalogs, phone books, junk mail & clean cardboard

– **PLASTIC BOTTLES & CONTAINERS**
Rinsed plastic containers like milk jugs; soda, water, & juice bottles; ketchup, salad dressing & similar bottles; soap & detergent bottles

– **GLASS BOTTLES & JARS**
Rinsed food & beverage jars & bottles of any color

– **CARTONS**
Juice, milk, wine, soup & other food & beverage cartons

WHAT'S NOT



– **COOKWARE & DISHES**
Metal pots or pans, glasses, plastic & metal utensils

– **PLASTIC BAGS, WRAP, TOYS, & OTHER PLASTIC ITEMS**
Plastic bags & wrap, plastic toys, outdoor furniture, PVC piping

– **FOAM CUPS & CONTAINERS**
Foam beverage cups, take-out containers

– **OTHER**
Food scraps, garden hoses, metal or plastic hangers, auto parts, electronics, wood, tires, window glass, light bulbs, needles

**AND NEVER PUT RECYCLING IN A PLASTIC BAG!
TOSS RECYCLABLES LOOSE INTO YOUR CART.**

NEW RECYCLING INSTRUCTIONS

At the end of 2014, Cleveland unveiled new instructions to make waste and recycling collection more efficient. For recycling, the biggest change is that recyclables should not be placed in plastic bags. Instead, they should go loose into your recycling cart. To learn more about the changes, visit OneSimpleActCleveland.com.

OneSimpleActCleveland.com

DO'S AND DON'TS OF THE SERVICE

DO:

- ✓ Place all bagged trash and garbage in the black cart
- ✓ Place all recyclables LOOSE in the blue cart
- ✓ Recycle all glass food and beverage containers
- ✓ Recycle rinsed aluminum and tin cans
- ✓ Recycle plastics marked #1-7 on the bottom or top of containers



- ✓ Recycle newspapers, magazines, catalogs and junk mail
- ✓ Recycle corrugated cardboard
- ✓ Place additional recycling in cardboard boxes next to your cart, if necessary
- ✓ Place carts close to the curb near apron of driveway on your collection day two or three feet apart
- ✓ Position carts with handle facing the house

DON'T:

- ✗ Put hazardous waste, paint cans, oil, etc. in the carts
- ✗ Put your recyclables in plastic bags
- ✗ Put excessive construction or remodeling debris in the carts
- ✗ Put concrete, hot ashes, tires, batteries, auto parts or chemical materials in carts
- ✗ Remove carts from your residence or deface with paint or any other markings



CURBSIDE RULES:

- Your collection day will not change
- Set out carts no earlier than 12 noon the day before your regular collection day
- Place carts 2-3 ft. apart with bar facing street and lid handle facing house
- Remove carts from curbside no later than 12 noon the day after your regular collection day
- Do not mark or spray paint the carts
- Fees will be assessed for carts intentionally damaged
- Adhere to our guidelines and take good care of your carts
- Additional carts can be purchased at a discounted rate
- Recycling is mandatory
- The blue recycling carts should be placed out weekly for collection (all residents are required to separate recycling from trash).
- Seniors and single family households that do not generate a lot of waste must recycle at least once a month.



We will continue to provide collection of large bulk items on the second week of the month, the same day as your automated collection. Remember to place the items listed below three feet away from your carts, (if you have the appropriate space); **any loose or improperly bagged trash outside your carts and large setouts will be considered a violation for excessive set out and may result in a fine.**

ACCEPTABLE BULK ITEMS (3 items only):

- Furniture, mattresses, couches, shelving, fencing, house doors, storm windows, TVs, and bicycles
- Bundled branches, tree limbs and shrubs (old waste containers may be used to dispose of yard waste only)
- Appliances (stoves, washers, dryers)

ROUNDUP ITEMS:

Throughout the year, several round-ups will be held to help you properly dispose of items not regularly collected. Do not use your carts for disposal of these items.

5600 Carnegie Avenue or 3727 Ridge Road, 9am-3pm

- Household Hazardous Waste: First Friday of each month
- Computer and Cell Phone Drop Off: Year Round, Mon.-Fri.
 - Tire RoundUp: Sept. 8-12; Limit 10
- Year Round Shredding (5600 Carnegie Avenue ONLY)

FREQUENTLY ASKED QUESTIONS

Q: Why am I being told not to use plastic bags or put them in the recycling bin?

A: Plastic bags should not be included with your curbside recycling. They should be left out because they contribute to high contamination rates and sorting machine failure at the Material Recovery Facility (MRF). When bags get wrapped around the moving disks and screens, material sorting stops and the MRF is shutdown. Plastic bags are recyclable if you take them to a grocer or retailer that collects them for recycling.

Q: When are we going to get city issued carts in my area?

A: All eligible households should have their carts in October 2015.

Q: What am I supposed to do with my shredding?

A: Documents for shredding can be dropped off at 5600 Carnegie from 9am-3pm year round.

Q: What should I do with my yard waste?

A: Yard waste should NOT be placed in recycling carts, but can be put on the tree lawn separately in brown paper bags. Up to 20 bags can be placed on the curb with your regular trash every week on your designated pickup day. Branches and wood must be cut and bundled. (Each bundle cannot exceed 3 ft. in length and 2 ft. in diameter.)

Q: Can I recycle this used paper towel/napkin?

A: No. The fibers in paper towels are not recyclable at the MRF. There are also concerns with bacteria, as paper towels and napkins are generally used to clean up messes. To cut back on paper towel waste, consider using washable towels and napkins.

Q: Where do my recyclables go?

A: Recyclables collected through community recycling programs go to a Material Recovery Facility (MRF) to be sorted and baled before being shipping to a manufacturer and made into new products. The three MRF's that receive the commingled, single-stream recyclables from Cuyahoga County are owned and operated by private companies and located in Twinsburg, Akron, and Oberlin. These sophisticated facilities process thousands of tons of recyclables every day. The City of Cleveland's recyclables go to Kimble's MRF.

FREQUENTLY ASKED QUESTIONS

Q: How are the recycling materials recovered?

A: At the MRF, large objects and non-recoverable items are removed first. The recyclables then travel through an automated sorting system which uses a disk screen, magnets, optical sorters, and workers on the line to separate the materials. The sorted materials are baled and sold.

Q: Do I need to separate all of my recycling?

A: No, there is no need to separate recyclables. All recyclable items should be commingled, or mixed together. Items should be placed in your recycling cart or bin loose, not bagged.

Q: What items should go in the recycling bin or cart? Why can't I recycle everything?

A: Only items such as empty metal food & beverage cans; paper and cardboard; empty plastic bottles and containers; glass bottles and jars; and food and beverage cartons should be placed in your recycling cart. These are the items that the MRF is designed to recover. Other items are not recoverable and are problematic and costly for the MRF.

DO NOT put plastic bags, foam food & beverage containers, garden hoses, furniture, clothing, household goods, food, plates, cups, or utensils in your recycling cart. DO NOT put electronics, toys, computers, hazardous waste & bulky items in your recycling cart. Some of these items may be recyclable in other ways, so please contact the Division of Waste Collection to find out other recycling options.

Q: If an item is not on my recycling list, and I think it could (or should) be recycled, should I put it in the bin?

A: No. Putting the wrong recyclables into your bin or bag will contaminate the recycling stream. The materials move quickly on the belts through the MRF. Machines and people cannot quickly sort all of the bad items, which can create contamination and the recovered items cannot be sold. It's best to follow the approved list. If there are still questions, call the Division of Waste Collection. It's important to recycle, but it's just as important to recycle correctly.

Visit [OneSimpleActCleveland.com](https://www.OneSimpleActCleveland.com)
or call 216-664-3711 to learn more
about recycling in Cleveland.

FREQUENTLY ASKED QUESTIONS

Q: What about hazardous items that shouldn't go in the trash?

A: Special waste items such as oil-based paints, pesticides, caustic household cleaners, scrap tires, and e-waste are managed through special collection or recycling programs. These items can be dropped off at 5600 Carnegie or 3727 Ridge Road, 9 a.m. to 3 p.m., unless otherwise noted.

- Computers/cell phones – year round
- Shredding – year round (5600 Carnegie ONLY)
- Household hazardous waste – first Friday of each month
- Scrap tire round up (limit 10) – September 8-12, 2015 (up to four tires can also be placed during on the curb during bulk week on your designated waste pickup day)

Q: How can I get more information about a waste-related violation notice/citation that I have received?

A: Residents should call 664-3711.

Q: What do I do with my bulk trash?

A: On the 2nd week of each month only on your designated collection day, you may set out three bulk items.

Q: What items are considered bulk?

A: Large items that will not fit in your carts such as: appliances (stoves, refrigerators, microwaves); table sets (table and 4 chairs = one item); mattresses and box springs; and couches and other furniture.

Q: What do I do with my bulk trash when it is not the second week?

A: You need to hold onto these items until bulk pick-up week. Additionally, you have the options of renting a dumpster from the City of Cleveland or another private hauler and placing all of your items in the dumpster or taking the items to the Ridge Road Transfer Station and dumping for free (restrictions may apply). If you need to set out bulk items other than the 2nd week of the month, you must call (216) 664-3711 to schedule.

FREQUENTLY ASKED QUESTIONS

Q: I have a city-issued automated cart. We are told that we can no longer set excess trash or recycling out outside of the carts. What are we supposed to do with it?

A: All trash and recycling needs to be contained inside the trash or recycling cart. If you have extra that will not fit, you can hold on to it until the next weeks' collection or take it to the Transfer Station (there is a limit of 4 times per year) at no charge. If you find that you frequently don't have enough room in your cart, another cart can be leased from the city for a one-time \$50 fee by calling 664-3717.

Q: When should I put my containers out?

A: Containers can be placed out after 12:00 noon the day before your collection day and must be removed by 12:00 noon the day after your collection, or you will be in violation. Call the Division of Waste at 216-664-3711 if you are unsure of your collection day.

Q: Can I place my containers in front or behind a parked car?

A: If possible please use off street parking on your collection day.

Q: When should I put my containers out?

A: Containers can be placed out after 12:00 noon the day before your collection day and must be removed by 12:00 noon the day after your collection, or you will be in violation. Call the Division of Waste at 216-664-3711 if you are unsure of your collection day.

Q: Are we still allowed to put up to 4 tires out?

A: You may place 4 tires out only during bulk pick up week.

Q: I am cleaning out my garage/basement. Do I have to hold on to these items until the 2nd week of the month to put it out for bulk?

A: Yes. Additionally, you have the options of renting a dumpster from the City of Cleveland or another private hauler and placing all of your items in the dumpster or taking the items to the Ridge Road Transfer Station and dumping for free (restrictions may apply).

Q: I am getting new carpet. Do I have to wait until bulk week to set it out?

A: Yes. You may only set it out on your designated collection day during bulk week or take it to the Transfer Station.

IMPORTANT PHONE NUMBERS

Waste Collection Recycling Hotline

216.664.3717

Waste Citations

216.664.3771

Dead Animal Pick-Ups

216.664.3270

Dumpster Rentals/Service

216.664.2162

Illegal Dumping

216.664.DUMP (3867)

Graffiti Program

216.664.2510

Ridge Transfer Station

3727 Ridge Rd.

216.664.3162

Cleveland residents are entitled to four dumps

per year including tires at

the Ridge Transfer Station.

(identification, and proof of residence is required)

Visit us online at www.OneSimpleActCleveland.com